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| **BUDGET AND ESTIMATES OF EXPENDITURE, AND LEVIES PROPOSAL** |
| **Comments Template** |

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| **PRIVACY STATEMENT**  Please take note that information collected in this template will be used for the purposes outlined in the template. In so doing, the identities of the entities and persons commenting on behalf of the entity will be identifiable.  The Office of the Ombud for Financial Services Providers (FAIS Ombud) publishes all comments received and responses on its website with the names of persons that commented, and entities they represent. This is to ensure transparency and openness in the response to comment process. All collected information will be processed in line with the FAIS Ombud’s Privacy Policy which can be found on [www.faisombud.co.za](http://www.faisombud.co.za). |

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| **IMPORTANT INSTRUCTIONS**  Please note the following instructions for completing the template:   * For reference purposes please use the numbering as contained in the Budget and estimates of expenditure, Levies Proposal, and the Explanation. * Commentators are requested to answer the questions relating to the expected impact of the Budget and estimates of expenditure and Levies Proposals under Section C. If you wish to provide a qualitative response in this regard, please attach the response to the template as an Annexure. * For any other general comments, please use Section D. * Please send the completed template, in Word format, to [**comments@faisombud.co.za**](mailto:comments@faisombud.co.za)on or before **24 October 2025.**   Please note that no PDF, scanned documents, or late submissions will be accepted unless the FAIS Ombud agrees to them in writing. |

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**SECTION A - DETAILS OF COMMENTATOR**

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| **Name of organisation/individual:** |  |
| **If the commentator is an organisation, provide the name and designation of the contact person:** |  |
| **Email address:** |  |
| **Contact number:** |  |

# SECTION B - COMMENTS ON THE BUDGET AND ESTIMATES OF EXPENDITURE AND LEVIES PROPOSAL

| **No** | **Paragraph of the Budget and Estimates of expenditure, Levies Proposal** | **Comment** |
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| 1.BUDGET AND ESTIMATES OF EXPENDITURE (ANNEXURE B) | | |
| 1. |  |  |
| 2. |  |  |
| 3. |  |  |
| 4. |  |  |
| **2.**  **LEVIES PROPOSALS (ANNEXURE C)** | | |
| 5. |  |  |
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| **No** | **Paragraph of the Budget and Estimates of expenditure, Levies Proposal** | **Comment** |
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| **3.** EXPLANATION (ANNEXURE A) | | |
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# SECTION C - QUESTIONS RELATING TO THE ANTICIPATED IMPACT OF THE DRAFT BUDGET AND LEVIES PROPOSAL

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| **No.** | **Question** | **Responses** |
|  | How do you anticipate the budget proposal affecting the operational cost of the business, if at all? |  |
|  | How do you anticipate the levies proposal affecting the operational cost of the business, if at all? |  |

**SECTION D - GENERAL COMMENTS**

|  |  |  |
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| **No.** | **Question** | **Responses** |
| **FORMAT OF DRAFT BUDGET AND LEVIES AND FEES PROPOSAL** | | |
|  | Do you find the format of the draft budget and levies proposal user friendly and simple to understand? If no, please provide suggestions for improvement. |  |

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| **No.** | | **Issue** | **Comment/input** |
| **ANY OTHER GENERAL COMMENTS** | | | |
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