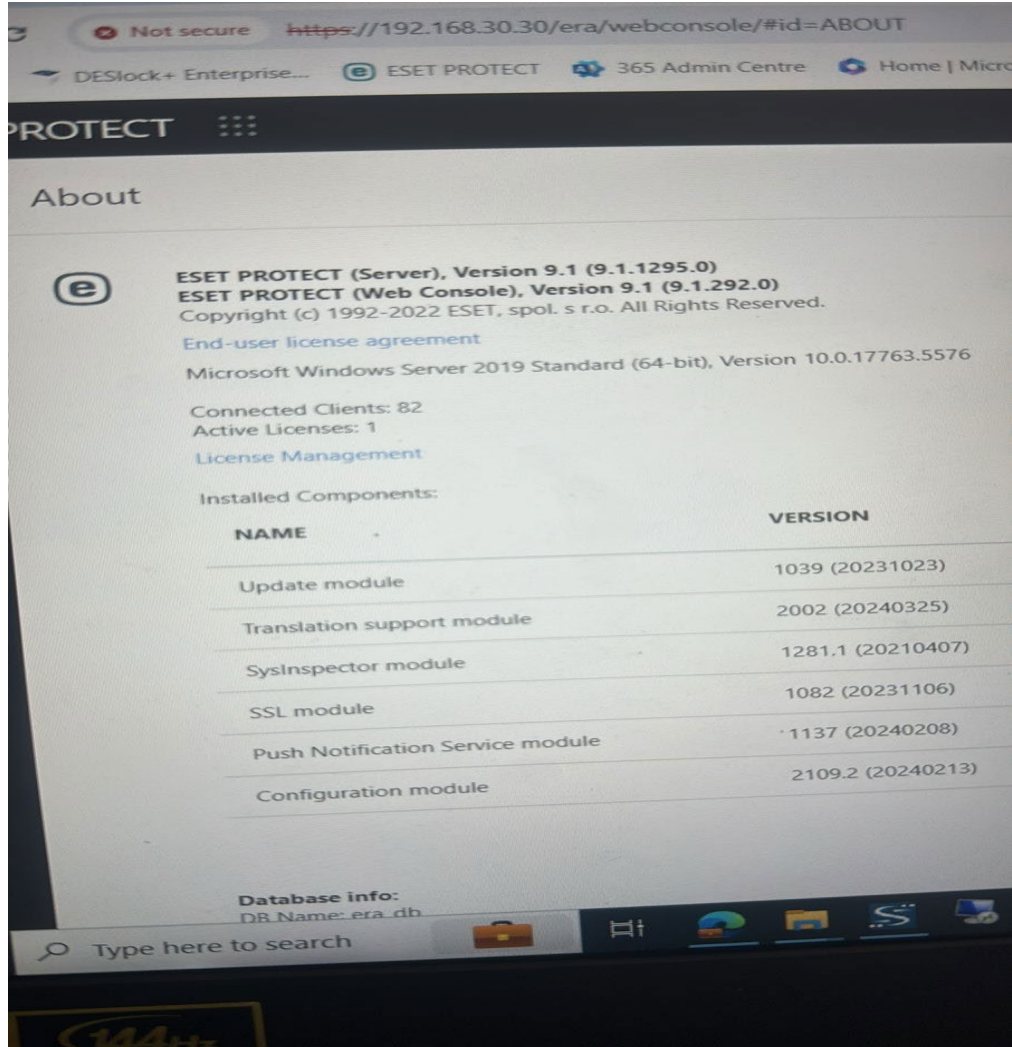




| QUESTIONS AND ANSWERS |   |
|-----------------------|---|
| <b>BID NUMBER</b>     | FAIS2023/24 - T003                                    |
| <b>DESCRIPTION</b>    | SECURITY INFORMATION EVENT MANAGEMENT (SIEM) SOLUTION |

| NO | QUESTION  | REFERENCE        | RESPONSE      |
|----|---|------------------|---------------|
| 4. | Who is responsible for executing the remediation plans when the reports are made? Is it the successful bidder, or will FAIS execute the remediation plan? | Paragraph 27.1.4 | Joint Efforts |

| QUESTIONS AND ANSWERS |   |
|-----------------------|---|
| <b>BID NUMBER</b>     | FAIS2023/24 - T003                                    |
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| 5.                               | <p>Kindly advise what version of EST are you using. Does it include software patching? If not, what patch management solutions do you have.</p> | <p>Version 9.1 (9.1.1295.0). see the screenshot attached.</p>  <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>NAME</th> <th>VERSION</th> </tr> </thead> <tbody> <tr> <td>Update module</td> <td>1039 (20231023)</td> </tr> <tr> <td>Translation support module</td> <td>2002 (20240325)</td> </tr> <tr> <td>SysInspector module</td> <td>1281.1 (20210407)</td> </tr> <tr> <td>SSL module</td> <td>1082 (20231106)</td> </tr> <tr> <td>Push Notification Service module</td> <td>1137 (20240208)</td> </tr> <tr> <td>Configuration module</td> <td>2109.2 (20240213)</td> </tr> </tbody> </table> | NAME | VERSION | Update module | 1039 (20231023) | Translation support module | 2002 (20240325) | SysInspector module | 1281.1 (20210407) | SSL module | 1082 (20231106) | Push Notification Service module | 1137 (20240208) | Configuration module | 2109.2 (20240213) |
|----------------------------------|---|---|------|---------|---------------|-----------------|----------------------------|-----------------|---------------------|-------------------|------------|-----------------|----------------------------------|-----------------|----------------------|-------------------|
| NAME                             | VERSION   |   |      |         |               |                 |                            |                 |                     |                   |            |                 |                                  |                 |                      |                   |
| Update module                    | 1039 (20231023)   |   |      |         |               |                 |                            |                 |                     |                   |            |                 |                                  |                 |                      |                   |
| Translation support module       | 2002 (20240325)   |   |      |         |               |                 |                            |                 |                     |                   |            |                 |                                  |                 |                      |                   |
| SysInspector module              | 1281.1 (20210407)   |   |      |         |               |                 |                            |                 |                     |                   |            |                 |                                  |                 |                      |                   |
| SSL module                       | 1082 (20231106)   |   |      |         |               |                 |                            |                 |                     |                   |            |                 |                                  |                 |                      |                   |
| Push Notification Service module | 1137 (20240208)   |   |      |         |               |                 |                            |                 |                     |                   |            |                 |                                  |                 |                      |                   |
| Configuration module             | 2109.2 (20240213)   |   |      |         |               |                 |                            |                 |                     |                   |            |                 |                                  |                 |                      |                   |

| QUESTIONS AND ANSWERS |   |
|-----------------------|---|
| <b>BID NUMBER</b>     | FAIS2023/24 - T003                                    |
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Please refer to the table below, which contains questions and responses.

## SIEM Sizing sheet

### Applications

| Application Type      | Vendor/Version       | Quantity                     |
|-----------------------|----------------------|------------------------------|
| Anti-Virus            | ESET                 | 90                           |
| Database              | Windows 2019         | 1                            |
| Email                 | Microsoft Office 365 | 170 (Exchange + E3 licenses) |
| Proxy                 |                      | 1                            |
| Vulnerability Scanner | N/A                  | N/A                          |
| Web servers           | 1                    | 1                            |
| Any other             |                      |                              |

### Operating System

| Operating System  | Vendor/Version | Quantity |
|-------------------|----------------|----------|
| Workstation       | Windows 10/11  | 61       |
| Servers           |                | 6        |
| Domain Controller | Windows 2019   | 2        |

### Network devices

| Device Type       | Vendor/Version     | Quantity          |
|-------------------|--------------------|-------------------|
| External firewall | N/A                | N/A               |
| Internal Firewall | Sonicwall NSA 2700 | 1                 |
| IDS/IPS           | N/A                | N/A               |
| Load balancer     |                    |                   |
| VPN appliance     | Sonicwall extender | 2                 |
| Router            |                    | 2                 |
| Switch            | HP Aruba           | 1 core; 2 managed |