

**Reference:** FSOS ACT

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**CIRCULAR 2 OF 2018: FINANCIAL SERVICES OMBUD SCHEMES ACT 37 OF 2004 – FSOS Act**

In addition to the mandate of the FAIS Ombud in terms of the FAIS Act (37 of 2002), this Office also holds the function of resolving complaints in terms of the FSOS Act that are not covered by any of the other voluntary Ombud schemes, or where there is uncertainty over jurisdiction.

The FSOS Act was set to be repealed on the 1<sup>st</sup> of October 2018, however, this date has now been changed to the **1<sup>st</sup> of April 2019**. Please see in this regard Government Gazette Notice 41947.

Yours sincerely



**Naresh Tulsie**

**Ombud For Financial Services Providers**

**[Call 080 111 6666 to anonymously report incidences of fraud at the FAIS Ombud](tel:0801116666)**

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